

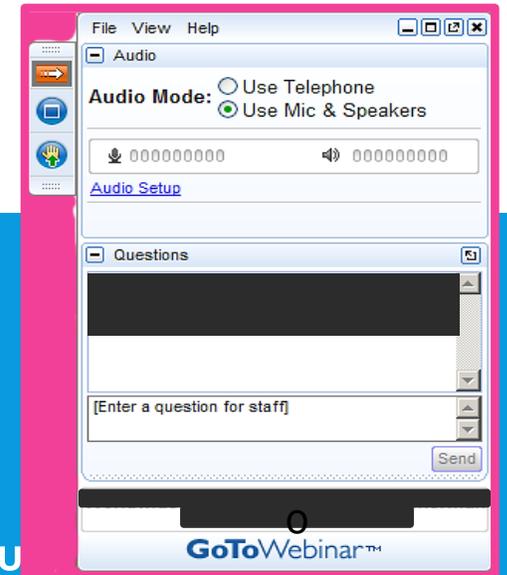
ENTAL: THE EMPLOYMENT NAVIGATION TECHNICAL ASSISTANCE LIAISON PROJECT



HOUSEKEEPING

- To ask questions, please utilize the webinar chat box 
- A recording will be posted on the "Events" Section of the Loop Ohio site (www.loopohio.org) within 30 days
- Continuing Professional Development Credit Hour
 - 1 hour of CPD is available for viewing this live webinar in the following areas: Adult Services/Day Habilitation, Service and Support Administration, Superintendent and CBDD Board Members
- CPD webinar attendance policy
 - You must view the entire hour to receive CPD credit
- For those viewing live:
 - Certificates will be automatically emailed to registered attendees who have logged in today
 - This process may take up to 30 days

Direct questions about the CPD's to: employmentfirst@dodd.ohio.gov

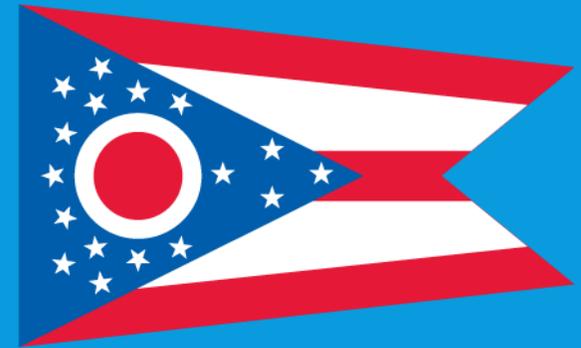


ENTAL: MAIN PURPOSE

The main purpose of ENTAL is to help build the capacity and expertise of Service and Support Administrators (SSAs) in County Boards functioning as Employment Navigators (ENs).

ENTAL: EMPLOYMENT NAVIGATION

**EMPLOYMENT
FIRST**



ENTAL: EMPLOYMENT NAVIGATION

As part of the Employment First initiative, and to support implementation of the Employment First rule (5123:2-2-05), the Ohio Funding Redesign Workgroup, comprised of a wide range of practitioners and stakeholders (including County Board, provider, DODD, and OOD leadership) identified the need and created the concept of “Employment Navigation.”

ENTAL: EMPLOYMENT NAVIGATION

The workgroup theorized about and drafted the Employment Navigator role, including how it "fits" with Targeted Case Management (TCM), as well as whether or not it should be a function of providers.

ENTAL: EMPLOYMENT NAVIGATION

“Targeted Case Management that includes employment navigation facilitates access to, and ensures coordination of, needed employment services and supports from various systems and generic resources, including but not limited to Medicaid, education, vocational rehabilitation, workforce centers, mental health services, benefits planning and counseling services, transportation services, and employment wraparound services. Specific facilitation and coordination efforts are based upon the individual’s person-centered plan and their current place on the Path to Community Employment. Assistance is provided in the process of selecting appropriate services and supports, and in determining choice of provider for those services.”

From 12/17/14 Ohio Funding Redesign workgroup “Employment Navigation” Service Definition

ENTAL: EMPLOYMENT NAVIGATION

While the term “Employment Navigation” is not explicitly addressed in proposed changes to the Targeted Case Management TCM rule, there is proposed language to specifically identify “employment-related services,” including:

- Documenting an individual’s place on the Path to Community Employment
- Addressing specific needs related to advancing on this Path.

ENTAL: UNDERSTAND, PLAN, SUCCEED



ENTAL: SURVEY

One of the first actions the project has undertaken is to survey county boards concerning their knowledge and utilization of Employment Navigation.

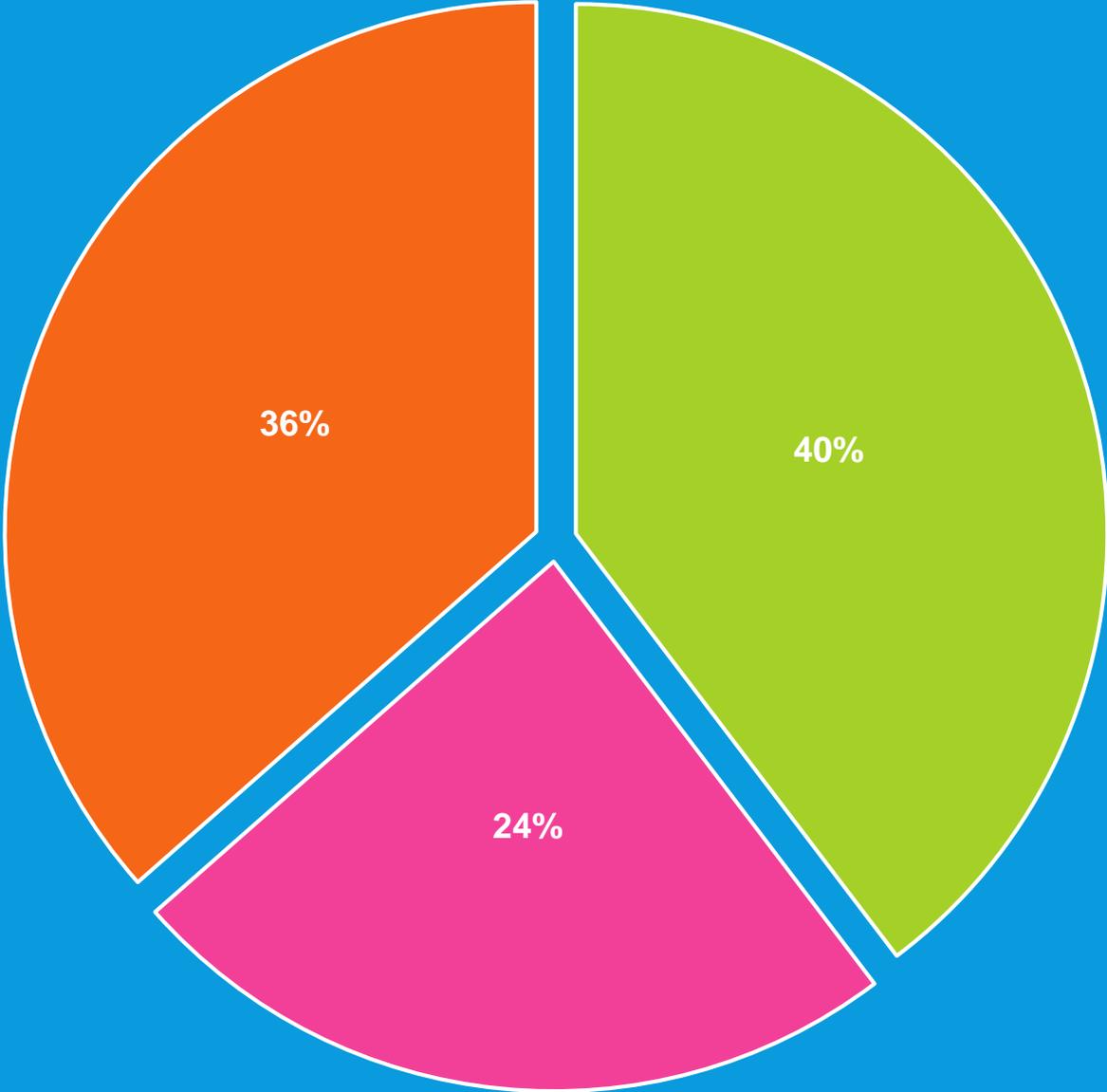
We mainly want to discover which counties already have (or will have) staff specified as ENs, if there is a plan in place on how to utilize Employment Navigation, and how each County Board would like to proceed in working with Liaisons in their regions.

ENTAL: SURVEY

So far, 72% of all County Boards and COGs in Ohio have responded.

As well, Liaisons have been visiting Counties and COGs throughout July and August, to introduce themselves and to get an understanding of how each organization would like to move forward.

County Boards and Employment Navigation



■ No Plan ■ All SSAs Trained ■ Specific Staff Determined to be ENs

ENTAL: SURVEY

From our initial visits to different SSA Departments across the state, we are developing an inventory of responses to Employment Navigation. In some counties, Summit County DD for example, there are already Employment Navigators on staff.

ENTAL: SURVEY

Beth Yoder from Summit DD explains: “I am one of 4 Navigators at Summit DD. My current focus is OOD, Employment First, and Discovery. I monitor and track referrals, as well as talking to teams about next steps after the Discovery process, and about the OOD/EF process in an effort to make a smooth transition into community employment.”

ENTAL: UNDERSTAND



ENTAL: UNDERSTAND

The ENTAL project will be accomplishing our main purpose of building Employment Navigation capacity through a network of 4 regionally-based Technical Assistance Liaisons who have the knowledge and skills to assist ENs to develop a complete understanding of what employment services are, mean, and can do.

ENTAL: UNDERSTAND

This understanding will encompass services and strategies provided within the County Board support system, as well as connecting with all the other partners and supports needed to help job seekers reach success, including Opportunities for Ohioans with Disabilities, School systems, Workforce Development [Ohio Means Jobs]), and Work Incentives.

ENTAL: UNDERSTAND

The assistance, support and training Employment Navigation Technical Assistance Liaisons will be coordinating and facilitating includes:

- Bi-monthly webinars (the first one will debut in October) addressing best practice and real-world strategies for SSAs
- Ongoing regional face-to-face trainings around shared issues and concerns
- On-site, in-county technical assistance for SSAs

ENTAL: UNDERSTAND



ENTAL will be using Loop Ohio as a primary resource for ongoing conversations, questions, news about events, and general communications: <https://loopohio.org/>

ENTAL also regularly updates training documents and other resources at:
<http://www.livebinders.com/play/play?id=2032686&present=true>

ENTAL: UNDERSTAND

ENTAL bi-monthly webinars will focus on best practice, rules and regulations, and productive strategies around issues Employment Navigators work through and deal with across the state, including: Transition, Opportunities for Ohioans with Disabilities, and Ohio Means Jobs.

ENTAL: UNDERSTAND

ENTAL ongoing face-to-face trainings will focus on shared issues and concerns among counties. Liaisons will lead the trainings in their regions, and will collaborate with stakeholders and partners there.

The first regional trainings will highlight the counties in each region already practicing their versions of Employment Navigation, providing an opportunity for other counties in the region to learn from their experience.

ENTAL: UNDERSTAND

ENTAL on-site, in-county technical assistance includes Liaisons working one-on-one/case-by-case with SSAs functioning as ENs and support teams to come up with plans and solutions for actual issues and concerns for each job seeker they support. ENs will be able to learn about different aspects of Employment Navigation by practicing it.

ENTAL: PLAN



ENTAL: PLAN

One of the main and most impactful aspects of the project is to assist SSAs functioning as ENs in developing insight, skills and expertise in leading job-seekers and support teams in the creation of an inclusive, outcomes-based person-centered plan focused on their Paths to Employment.

ENTAL: PLAN

Future Planning is an integral part of the Path to Employment Process. Comprehensive planning includes assisting job seekers with informed choice, and orienting individuals to supported employment, including the role of various state agencies and basic benefits education.

ENTAL: PLAN

Comprehensive planning also includes assisting job seekers in assessing their skills and needs, and helping them to envision a future that's not only about employment, but also about how getting a job will enable them to build a more self-determined and successful life.

ENTAL: PLAN

Liaisons will train and support ENs in a variety of planning strategies and techniques. This will allow ENs to customize plan-making to each individual they support.

ENTAL: PLAN

Liaisons will also provide guidance around the proposed DODD service definitions and rates concerning employment supports, so that as planning occurs ENs will be able to successfully coordinate the new supports offered through OOD and other partner agencies.

ENTAL: SUCCEED



ENTAL: SUCCEED

The main measure of success for the ENTAL Project is pretty simple: more job seekers with developmental disabilities in Ohio will be employed, and will have more fulfilling lives, thanks to the efforts of SSAs functioning as ENs in their communities.

ENTAL: SUCCEED

SSAs functioning as ENs, with support and guidance from Liaisons, will increase their skills in 4 key areas:

- Providing information and facilitating INFORMED CHOICE
- Facilitating ACCESS to needed supports and services
- COORDINATING needed services and supports
- MONITORING of service quality and outcomes

ENTAL: SUCCEED

As well, SSAs functioning as ENs will develop more positive relationships with civic organizations, networking groups, and the community for promotion of community employment options for individuals with developmental disabilities.

ENTAL: LIAISONS AND REGIONS



ENTAL: LIAISONS AND REGIONS

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ENTAL: LIAISONS AND REGIONS



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